



Student Welfare Officer

Fixed Term – February 2024 – February 2025

We believe in the power of inspiring young people in North Queensland. Tec-NQ draws on its fundamental values of honesty, responsibility, respect and care to create a nurturing learning environment to support our apprentices and students to prepare for the future.

Tec-NQ is different. We are a registered training organisation (RTO), an independent senior secondary school and an accredited boarding school delivering education and vocational training to the Townsville and North Queensland region in a work-based training environment.

At Tec-NQ, we are incredibly passionate about training the next generation of trades and building a workplace culture where our people feel empowered to make a difference and are excited about what they do! We provide opportunities for professional growth and foster collaboration and camaraderie amongst our team while prioritising the safety of our people and students.

Tec-NQ is a growing organisation recruiting for a Student Welfare Officer on a Fixed Term basis located in Townsville, QLD.

About the Role

Tec-NQ is seeking a highly motivated and innovative Student Welfare Officer to provide Student Support services to school based students and full-time apprentices. The Student Welfare Officer will be a point of contact for students requiring further support in any aspect of their daily life. The successful applicant will need to have experience in a similar role with the ability to work with students from various cultural backgrounds.

Selection Criteria

Essential

1. Certificate IV in Pastoral Care or Certificate IV in Youth Work or working towards OR an equivalent higher qualification;
2. Current First Aid and CPR;
3. Well presented with a professional, confident and friendly approach;
4. Experience in working with students from various cultural backgrounds;
5. Advanced communication, interpersonal and written skills;
6. Current Queensland Drivers Authority or the ability to obtain;
7. Possession of a Queensland Positive Notice 'Blue Card' or the ability to obtain

Desirable

1. Certificate IV in Training and Assessment
2. Youth Mental Health First Aid Certificate
3. Minimum 2 year's experience in a similar role

BENEFITS

Tec-NQ offers a range of fantastic employee benefits which includes:

- Generous Salary Packaging
- Generous Annual Leave
- Guaranteed time off over the Christmas period.

STAFF TESTIMONIAL

"This is the best job I've ever had. Seeing the lightbulb moment when it clicks for a young apprentice and they realise this is what they want to do with their lives." Knowing after a successful career in my trade, I can share my experience with the next generation is a reason to get up every day".

Apply

If you believe you have the industry experience, skills and qualifications, please submit your resume and cover letter addressing the above selection criteria in an email to Stacey Cox, Head of Human Resources and Safety.

Forward your resume and response to selection criteria by Friday 26th January 2024, to:

Stacey Cox
Head of Human Resources and Safety
07 4779 2199
Email: stacey.cox@tecnq.com.au